

Action taken Report on Feedback Analysis A.Y. 2020-21



KHOWANG COLLEGE

DISTRICT- DIBRUGARH

ASSAM- 785676

Dipali Saikia
Principal
Khowang College
Khowang Ghat

INTRODUCTION:

An institution needs the support and cooperation of its stakeholders for its smooth functioning. The primary stakeholders of a College are the students, the teachers, the alumni and the employer. The Stakeholders of an institution and their feedback are of paramount importance in order to enhance its quality. To improve the overall development of the institution, feedback from various stakeholders is necessary and resourceful.

The stakeholders are directly and indirectly involved in the various activities of the College.

Students:

For a college, students are the important stakeholders. The education system is built for the students so that they can become responsible and knowledgeable citizens of the future. It is they who need to determine what is best for them. That is why their feedback is very essential.

Teachers:

Teachers are the second important stakeholders of an institution. Teachers are involved directly in the various curricular activities. They are the mentors who impart knowledge to the students and hence, they are aware of what is required for a better teaching learning environment. Therefore their feedback is important as well.

Alumni:

Alumni of the College are the third important stakeholders who can offer judgment on the amenities available in the College and provide suggestions on what the College should do in order to provide students with a more interactive and multidisciplinary teaching-learning experience.

Employer:

The employer is the Head under whom falls the responsibility of the entire organization. Hence, it is his duty to make sure that the institution moves forward in the path of progress by ensuring cooperative work between the various stakeholders and the relevance of the curriculum that the institution follows.

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ACTION TAKEN ON THE FEEDBACK REPORT OF STUDENTS:

Sl no.	Feedback Report	Action Taken
1.	More ICT and vocational course related facilities are requested by the students.	The authority has begun the Computer Certificate Course in the College and started providing more awareness regarding the use of ICT tools.
2.	The students expressed the need for a well furnished canteen.	The authority reconstructed the College Canteen and inaugurated it on 19 th January, 2021.
3.	The students felt that the teaching approach needs to be revised so as to meet their needs.	The authority informed the teachers and asked them to apply new models of teaching to improve the teaching-learning method.
4.	More books and resources need to be added to the library.	The authority ensured the students that more books will be added related to the syllabus and also to digitalize the library.
5.	The students requested more facilities for games and sports.	The Indoor stadium was renovated and a synthetic badminton court was established along with a table-tennis court.

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ACTION TAKEN ON THE FEEDBACK REPORT OF TEACHERS:

Sl no.	Feedback Report	Action Taken
1.	The teachers requested for more ICT facilities.	A desktop was provided to each department to manage their data digitally and Wi-fi connection was also made available on each.

ACTION TAKEN ON THE FEEDBACK REPORT OF ALUMNI:

Sl no.	Feedback Report	Action Taken
1.	To introduce more vocational courses as per the job market demand.	The authority assured that more vocational courses will be introduced in the near future.
2.	To introduce NCC and B.Ed courses in the College.	The authority has been trying to bring these courses into the College and assures to bring the same in the future.

ACTION TAKEN ON THE FEEDBACK REPORT OF PARENTS:

Sl no.	Feedback Report	Action Taken
1.	The parents requested for sanitized classrooms, office rooms, library and all other buildings in the College as a precaution for the spread of COVID-19.	The authority sanitized the entire College Campus and ensured that both the teaching and non-teaching staff were vaccinated.

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2.	The parents requested for the availability of a stationary shop within the College campus, equipped with computer and Xerox facilities.	The authority has assured that steps would be taken to implement the same.
3.	The parents have requested for a Boys' hostel.	The authority has assured the construction of a Boys' Hostel.

The feedback reports are submitted to the Principal so that he is informed about the opinions of the different stakeholders. The Principal presents it to the Governing Body meeting where they discuss about the actions which need to be taken. The analyzed report helps to make the action plan of the institution for coming Academic year.

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